



BAPTIST HEALTH SYSTEM
SCHOOL OF
HEALTH PROFESSIONS
When Caring is Your Calling

8400 Datapoint Drive
San Antonio, Texas 78229-3234

August 30, 2023

[REDACTED]
Executive Director
Accrediting Bureau of Health Education Schools
6116 Executive Boulevard, Suite 730
North Bethesda, Maryland 20852

Re: I-048 Baptist Health System School of Health Professions – San Antonio, Texas
Official Comment on Program Closure Healthcare Management – Bachelor of Science

Dear [REDACTED]

Thank you for the opportunity to provide an official written comment related to the directed teach out of the Bachelor of Science in Healthcare Management (BSHM) program. The brief discussion to follow provides background related to placement in the field, the program's problematic outcome, along with an explanation for requesting a good cause extension. The purpose of this statement is solely to provide context. We understand and support the Commission's decision.

There were two primary drivers for poor placement rates. First, many BSHM alumni did not complete post-graduate surveys despite multiple attempts to contact them using multiple methods. Second, graduates generally report using program content to enhance current job performance as opposed to seeking a management position immediately. We requested a good cause extension because we believe the program could be an important part of a career development plan. Retention has been excellent since program inception in 2013, ranging from 82% to 97%; and despite the problem-prone nature of obtaining feedback, graduates report benefitting from program completion.

The key component of our good cause extension request was an appeal to consider an attestation of content use as placed in the field given the academic versus vocational nature of the BSHM degree. Data from 100% of graduates completing their program in December 2022 was included in the good cause extension request with 5/6 (83%) reporting career benefit. However, we acknowledge feedback was not consistently obtained from prior graduating cohorts in sufficient numbers to meet the expected benchmark. Further, we understand "content use" does not align with the current definition of a placed graduate.

Thank you again for the opportunity to provide an official comment. Please let me know if there are any questions or points of clarification. To highlight once more, we understand and support the Commission's decision and appreciate their consideration of our good cause extension request.

Sincerely,

[REDACTED]
[REDACTED], EdD, MSN, RN, NPD-BC
President and Dean
Baptist Health System School of Health Professions
[REDACTED]

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